Community Health Promoters

Affordable Care Act Outreach Training

October 9th, 2013
Community Health Promoter Training

- Discuss what is ACA?
- Discuss Connector Entity
- Enrollment
- Outreach
Patient Protection and Affordable Care Act
Affordable Care Act

- **What is the Affordable Care Act (ACA)?**
  President Obama signed the Patient Protection and Affordable Care Act (Affordable Care Act) into law in March 2010. The law is intended to make sweeping changes to health care in the United States.

- **Who Does It Affect?**
  The Affordable Care Act requires all legal residents to have health insurance. This health insurance can be a plan through an individual’s job or a government sponsored insurance such as Medicaid. Those who are uninsured can purchase health insurance through the Maryland Health Connection began October 1, 2013.

- **When Does It Begin?**
  The requirement that individuals have health insurance coverage goes into effect January 1, 2014.
Why is it important to have health coverage?

Having health insurance gives you protection and peace of mind if you or a family member gets sick or has an accident. If something happens, you’ll be able to get healthcare without worrying about expensive medical care bills.

Medical debt is one of the main reasons people file for bankruptcy.

Health insurance also provides access to preventive care for you and your family to maintain health and prevent illness.
Uninsured Maryland Residents

- Currently, there are 730,000 uninsured Marylanders
- Men: 56 Percent
- Women: 44 Percent
• **120,000** Montgomery County residents are currently uninsured

• **45,000** residents will remain uninsured despite health care reform provisions—hence the need for Montgomery CARES, Care for KIDS and Maternity Partnership with County General Fund Support will continue

• An additional **20,000** residents will be ineligible if Maryland does not enact the *Basic Benefit Plan Option*
  
  o Highly unlikely at this time—adding total number of uninsured to 65,000 in the County
  
  o Legal immigrants (persons with less than five years of legal residency) will be negatively impacted

• Altogether, **55,000** Montgomery County residents will be eligible for coverage as a result of health care reform—52% will join in the Health Exchange and 48% will add to Medicaid—full expansion expected over three years.
Maryland’s Approach to Implementing the Affordable Care Act

- States are required to set-up a health insurance marketplace or participate in the federal health insurance exchange.

- Maryland set up its own health insurance marketplace
marylandhealthconnection

http://www.marylandhealthconnection.gov
Enrollment Began October 1

On October 1, the Maryland Health Connection opened online, by telephone and in person for individuals to:

- shop, compare and enroll in an affordable health insurance plan
- determine eligibility for federal tax credits and subsidies to help cover insurance costs
- determine possible eligibility for public health programs, such as Medicaid and Maryland Children’s Health Program (MCHP)
Maryland Connector Entity Regions

**REGIONAL CONNECTOR ENTITIES**

- **central**  Health Care Access Maryland (HCAM)
- **southern**  Calvert Healthcare Solutions
- **upper eastern shore**  Seedco
- **lower eastern shore**  Worcester County Health Department
- **western**  Healthy Howard
- **capital**  Montgomery County Department of Health & Human Services
What is DHHS role?

- DHHS is the HEALTH CONNECTOR ENTITY for Montgomery and Prince George’s counties.

- As the HEALTH CONNECTOR ENTITY, DHHS is responsible for outreach, education, and enrollment of uninsured residents in both counties – referred to as the Capital Regional Connector Entity.
Navigators and Assisters will provide enrollment and engagement services (with some outreach) throughout the Capital Region with a particular focus on hard-to-reach populations.
Navigators & Asssistors

Navigators
- Eligibility Determination
- MA Enrollment
- MCHIP
- Qualified Health Plans

Assistors
- Eligibility Determination
- MA Enrollment
- MCHIP
Outreach and Engagement Strategy

Outreach and engagement sites will include the following:

- Montgomery Government Sites
- Partner Organization Sites
- Hospitals
- Recreation Centers and Libraries
- Places of Worship
- Community Clinics
- Community Events/Fairs
- Events Sponsored by the Local Chambers of Commerce and the Local Departments of Economic Development
- Non-Traditional Community Gathering Places
What is YOUR role?

Leverage Existing Expertise within Community Outreach Workers

- Capacity within MCDHHS Office of Community Affairs

As **HEALTH PROMOTERS**, DHHS needs your assistance with outreach and education of the community, while you are already out in the community.
Key Messages

- **Enrollment**
  - Where can people enroll?
  - What documents are needed to enroll?
  - Who is eligible to enroll?

- **Outreach**
  - Awareness and Enrollment flyers
  - Outreach Materials
  - Tracking of Outreach
Get The Facts about Enrollment
Who is required to enroll?

Most legal residents
(persons with five or more years of legal residency)

between the ages of 18-64

who do not have access to health coverage through their employer.
How do I know if I qualify?

Income guidelines
# Income Eligibility Guidelines

<table>
<thead>
<tr>
<th>If your household size is this:</th>
<th>You may be eligible for Medicaid if your income* is this:</th>
<th>You may be eligible for reduced premiums and/or lower insurance costs if your income is this:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Less than $15,856</td>
<td>$15,857 – $45,960</td>
</tr>
<tr>
<td>2</td>
<td>Less than $21,404</td>
<td>$21,405 – $62,040</td>
</tr>
<tr>
<td>3</td>
<td>Less than $26,951</td>
<td>$26,952 – $78,120</td>
</tr>
<tr>
<td>4</td>
<td>Less than $32,499</td>
<td>$32,500 – $94,200</td>
</tr>
<tr>
<td>5</td>
<td>Less than $38,047</td>
<td>$38,048 – $110,280</td>
</tr>
<tr>
<td>6</td>
<td>Less than $43,595</td>
<td>$43,596 – $126,360</td>
</tr>
<tr>
<td>7</td>
<td>Less than $49,143</td>
<td>$49,144 – $142,400</td>
</tr>
<tr>
<td>8</td>
<td>Less than $54,691</td>
<td>$54,692 – $158,520</td>
</tr>
</tbody>
</table>
How will individuals/families enroll?

BY TELEPHONE:
1.855.642.8572 (TOLL FREE)
1.855.642.8573 (TTY)

ONLINE:
www.marylandhealthconnection.gov
How will individuals/families enroll?

IN-PERSON ASSISTANCE:
In-person Assisters and Navigators will available in multiple locations in Prince George’s and Montgomery counties.

The Enrollment Process can take 45 mins- 1 hour.

Locations and hours will be posted on www.capitalhealthconnection.org
What documents are needed to enroll?

When getting ready to sign up, have these things handy:

- Social security numbers (or document numbers for any legal immigrants who need insurance)
- Birth dates
- Employer & income information for everyone in your family (for example, from paystubs or W-2 wage & tax statements)
- Policy numbers for any current health insurance
- Information about any job-related health insurance available to your family
## Additional Enrollment Documents

<table>
<thead>
<tr>
<th>Information to be Verified</th>
<th>Examples of Acceptable Consumer-Provided Documentation</th>
</tr>
</thead>
</table>
| **Income**                | • Pay Stub / Earning Statement  
  • Copy Of Most Recent Pay Check  
  • Job Award Letter  
  • Tax Records  
  • Other:  
    o Caseworker Approval  
    o Federal Data Hub – Annual Income  
    o MAAS – Quarterly State Wage |
| **Social Security Number**| • Social Security Card  
  • Official SSA Document  
  • Federal Data Hub – SSA Composite  
  • Presumptive Eligibility – Citizenship and Identity  
  • Caseworker Approval  
  • Caseworker - 30 Day Extension  
  • Applied for SSN – Reasonable Accommodation |
| **Identity**               | • US Passport w/Limitations  
  • Federal Data Hub – SSA Composite  
  • Presumptive Eligibility – Citizenship and Identity  
  • Caseworker Approval  
  • Caseworker - 30 Day Extension  
  • Driver’s License  
  • U.S. Military ID Card or Draft Record or U.S. Coast Guard Merchant Mariner Card  
  • School/Nursery/Day Care Card w/Photograph  
  • SVES – Caseworker Verification  
  • 3+ Other Documents (Marriage Licenses, Divorce Decrees, High School and College Diplomas, Property Deeds/Titles, and Employer ID Cards).  
  • DES/AF4 Identity Affidavit for Disabled Individuals in Residential Care Facilities  
  • Foster Care/Subsidized Adoption Exemption  
  • School Record/Nursery or Day Care Record  
  • Written Affidavits Signed by the Child’s Parent or Guardian |
| **Citizenship**            | • Birth Certificate  
  • Hospital / Doctor Records Established at Time of Birth (Form 1184)  
  • Consular Report of Birth Abroad (Form FS-240)  
  • Certification of Birth (Form FS-545 Or DS-1359)  
  • US Passport  
  • Federal Data Hub – SSA Composite  
  • Presumptive Eligibility – Citizenship and Identity  
  • Caseworker Approval  
  • Caseworker - 30 Day Extension |
| **Incarceration**          | • Incarceration Release Form |
| **American Indian/Alaskan Native** | • Tribal Affiliation Card |
CRITICAL DATES

Open Enrollment

October 1, 2013 - March 31, 2014

- Enrollment into expanded Medicaid is available year round.
- Open enrollment is specific to enrollment into private market plans.

Coverage begins January 1, 2014 for individuals enrolled by mid-December, 2013
# Individual Marketplace Carriers

## Medical

<table>
<thead>
<tr>
<th>Parent Company</th>
<th>Licensed Entity</th>
</tr>
</thead>
</table>
| CareFirst       | • CareFirst Blue Choice  
|                 | • CareFirst of Maryland Inc.  
|                 | • Group Hospitalization and Medical Services Inc.    |
| Evergreen       | • Evergreen Health Cooperative                        |
| Kaiser Permanente| • Kaiser Foundation Health Plan                       |
| UnitedHealthcare | • All Savers Insurance Co                             |

## Stand-Alone Dental

<table>
<thead>
<tr>
<th>Parent Company</th>
<th>Licensed Entity</th>
</tr>
</thead>
</table>
| CareFirst       | • CareFirst of Maryland Inc.  
|                 | • Group Hospitalization and Medical Services Inc.    |
| Delta Dental    | • Alpha Dental Programs  
|                 | • Delta Dental of PA                                  |
| DenteQuest      | • DenteQuest Mid-Atlantic                            |
| Dominion Dental | • Dominion Dental Services                           |
| United Concordia| • United Concordia Life and Health                   |

## Medicaid MCOs

- Amerigroup Community Care
- Jai Medical Systems
- Maryland Physicians Care
- MedStar Family Choice
- Priority Partners
- Riverside Health of Maryland
- UnitedHealthcare
<table>
<thead>
<tr>
<th>Parent Company</th>
<th>Licensed Entity</th>
<th># of Plans</th>
<th>Metal Levels</th>
</tr>
</thead>
<tbody>
<tr>
<td>CareFirst</td>
<td>• CareFirst Blue Choice</td>
<td>11</td>
<td>1 platinum, 3 gold, 3 silver, 3 bronze, 1 catastrophic</td>
</tr>
<tr>
<td></td>
<td>• CareFirst of Maryland Inc.</td>
<td>2</td>
<td>1 platinum, 1 bronze</td>
</tr>
<tr>
<td></td>
<td>• Group Hospitalization and Medical Services Inc.</td>
<td>2</td>
<td>1 platinum, 1 bronze</td>
</tr>
<tr>
<td>Evergreen</td>
<td>• Evergreen Health Cooperative</td>
<td>9</td>
<td>4 gold, 4 silver, 1 bronze</td>
</tr>
<tr>
<td>Kaiser Permanente</td>
<td>• Kaiser Foundation Health Plan</td>
<td>9</td>
<td>2 gold, 3 silver, 3 bronze, 1 catastrophic</td>
</tr>
<tr>
<td>UnitedHealthcare</td>
<td>• All Savers Insurance Co</td>
<td>8</td>
<td>1 gold, 4 silver, 2 bronze, 1 catastrophic</td>
</tr>
<tr>
<td>CareFirst (Multi-State Plan)</td>
<td>• CareFirst of Maryland Inc.</td>
<td>2</td>
<td>1 gold, 1 silver</td>
</tr>
<tr>
<td></td>
<td>• Group Hospitalization and Medical Services Inc.</td>
<td>2</td>
<td>1 gold, 1 silver</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>45</strong></td>
<td></td>
</tr>
</tbody>
</table>
## Sample Premium Ranges:
**Rating Region 3 (Montgomery and Prince George's County)**

<table>
<thead>
<tr>
<th>Individual/Family Size</th>
<th>Premium Range Bronze</th>
<th>Premium Range Silver</th>
<th>Premium Range Gold</th>
<th>Premium Range Platinum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age 20 Single Non-smoker</td>
<td>$68-$150</td>
<td>$106-$171</td>
<td>$121-$205</td>
<td>$171-$181</td>
</tr>
<tr>
<td>Age 64 Single Non-smoker</td>
<td>$320-$707</td>
<td>$499-$806</td>
<td>$571-$967</td>
<td>$806-$853</td>
</tr>
<tr>
<td>Family of 4 (Ages 60, 55, 24, 19)</td>
<td>$702-$1550</td>
<td>$1094-$1767</td>
<td>$1251-$2121</td>
<td>$1769-$1871</td>
</tr>
<tr>
<td>Family of 5 (Ages 40, 38, 16, 14, 8)</td>
<td>$473-$1044</td>
<td>$738-$1190</td>
<td>$843-$1428</td>
<td>$1192-$1260</td>
</tr>
<tr>
<td>Couple (Ages 40 and 38)</td>
<td>$269-$595</td>
<td>$420-$678</td>
<td>$480-$814</td>
<td>$679-$717</td>
</tr>
</tbody>
</table>

*Premium ranges calculated using Evergreen Health Cooperative, AllSavers Insurance Company (United Healthcare), Kaiser Permanente, CareFirst BlueChoice, CareFirst of Maryland Inc., and Group Hospital and Medical Services Inc. (CareFirst) plans.*
Benefits covered under the Health Plans

The core benefits that all health plans must offer include:

- Doctor visits
- Hospitalization
- Emergency care
- Maternity care
- Pediatric care
- Prescriptions
- Medical tests
- Mental health care
- Substance abuse treatment and more

Plans must cover preventive care at no extra cost to you, including flu and pneumonia shots, birth control, routine vaccinations, and cancer screenings such as mammograms and colonoscopies.
Maryland Health Connection Application

Application for Health Coverage & Help Paying Costs (Short Form)

Use this application to see what coverage you qualify for:
- Affordable private health insurance plans that offer comprehensive coverage to help you stay well
- A new tax credit that can immediately help pay your premiums for health coverage
- Free or low-cost insurance from Medicaid or the Maryland Children’s Health Program (MCHIP)

Who can use this application?
- Single adults who:
  - Aren’t offered health coverage from their employer
  - Don’t have any dependents and can’t be claimed as a dependent on someone else’s tax return
- NOT: If any of the following apply, you need to fill out a different form to make sure you get the most benefits possible:
  - You’re married or have dependent children.
  - You were in the foster care system, and you’re under age 26.
  - You have items that can be deducted from your income. If your only deduction is student loan interest, you can use this form.
  - You’re American Indian or Alaska Native.

Apply faster online:
- Apply faster online at MarylandHealthConnection.gov.

THINGS TO KNOW
- Your Social Security number (or document number if you’re a legal immigrant)
- Employer and income information (for example, pay stubs, W-2 forms, or wage and tax statements)

What you may need to apply:
- Income information
- Personal information
- Employment information

Why do we ask for this information?
We ask for income and other information to let you know what coverage you qualify for and if you can get any help paying for it. We’ll keep all the information you provide private and secure, as required by law. To view the Privacy Act Statement, go to MarylandHealthConnection.gov.

What happens next?
Send your complete, signed application to the address on page 3. If you don’t have all the information we ask for, sign and submit your application anyway. We’ll follow up with you within 1-2 weeks. Filling out this application doesn’t mean you have to buy health coverage.

Get help with this application:
- Online: MarylandHealthConnection.gov
- Phone: Call our consumer support center at 1-855-642-8572.
- In person: There may be counselors in your area who can help.
- Visit MarylandHealthConnection.gov or call 1-855-642-8572 for more information.
- En Español: Llame a nuestro centro de ayudas gratis al 1-855-642-8572.

NEED HELP WITH YOUR APPLICATION? Visit MarylandHealthConnection.gov or call us at 1-855-642-8572. Para obtener una copia de este formulario en Español, llame 1-855-642-8572. If you need help in a language other than English, call 1-800-642-8572 and tell the customer service representative the language you need. We’ll get you help at no cost to you. TTY users should call 1-855-642-8573.
# Maryland Health Connection Application

## STEP 1  Tell us about yourself.

1. First name, Middle name, Last name, & Suffix
2. Home address (leave blank if you don't have one)
3. Apartment or suite number
4. City
5. State
6. Zip code
7. County
8. Making address (if different from home address)
9. City
10. State
11. Zip code
12. Apartment or suite number
13. Phone number
14. Other phone number
15. Do you want to get information about this application by email? No
16. Other contact information
17. What is your preferred spoken or written language (if not English)?
18. Date of birth (mm/dd/yyyy)
19. Social Security number (SSN)
20. Are you a U.S. citizen or U.S. national? Yes
21. If you're not a U.S. citizen or U.S. national, do you have eligible immigration status? No
22. Are you a veteran or a member of the U.S. military? Yes
23. Are you pregnant? No
24. Has someone else in your family been expected during this pregnancy?
25. Are you a Hispanic/Latino/a? No
26. Race (OPTICAL) — check all that apply:
   - White
   - Black or African American
   - American Indian or Alaska Native
   - Asian
   - Native Hawaiian or Other Pacific Islander
   - Other

## STEP 2  Current job & income information

- **Employed** - If you're currently employed, tell us about your income. Start with question 1.
- **Not Employed** - Skip to question 11.
- **Self-Employed** - Skip to question 10.

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Employee name and address</td>
<td></td>
</tr>
<tr>
<td>2. Employee phone number</td>
<td></td>
</tr>
<tr>
<td>3. Average hours worked each week</td>
<td></td>
</tr>
<tr>
<td>4. Wages &amp; benefits:</td>
<td></td>
</tr>
<tr>
<td>- Hourly</td>
<td></td>
</tr>
<tr>
<td>- Weekly</td>
<td></td>
</tr>
<tr>
<td>- Biweekly</td>
<td></td>
</tr>
<tr>
<td>- Monthly</td>
<td></td>
</tr>
<tr>
<td>5. Employee and address</td>
<td></td>
</tr>
<tr>
<td>6. Employee phone number</td>
<td></td>
</tr>
<tr>
<td>7. Average hours worked each week</td>
<td></td>
</tr>
<tr>
<td>8. In the past year, did you</td>
<td></td>
</tr>
<tr>
<td>- Change jobs</td>
<td></td>
</tr>
<tr>
<td>- Lose work</td>
<td></td>
</tr>
<tr>
<td>- Work fewer hours</td>
<td></td>
</tr>
<tr>
<td>9. Did you get federal benefits?</td>
<td></td>
</tr>
<tr>
<td>10. Did you get federal benefits?</td>
<td></td>
</tr>
</tbody>
</table>

## STEP 3  Your health coverage

1. Are you enrolled in health coverage now or are you planning to be? Yes
2. How much do you pay for your health coverage each month? $0

## Need help with your application?
Visit [MarylandHealthConnection.com](https://MarylandHealthConnection.com) or call 1-866-453-0073. You may also visit the website at [www.baltimore.gov](http://www.baltimore.gov) to apply for assistance or find a health insurance provider near you.
Maryland Health Connection
Application

**STEP 4** Read & sign this application.

- I am signing this application under penalty of perjury, which means I have provided true answers to all the questions on this form to the best of my knowledge. I know that I may be subject to penalties under federal law if I intentionally provide false or untrue information.
- I know that I must tell Maryland Health Connection if anything changes (and is different than) what I wrote on this application. I can visit MarylandHealthConnection.gov or call 1-855-642-8572 to report any changes. I understand that a change in my information could affect my eligibility.
- I know that under federal law, discrimination isn’t permitted on the basis of race, color, national origin, sex, age, sexual orientation, gender identity, or disability. I can file a complaint of discrimination by visiting www.hhs.gov/ocr/office/file.
- I confirm that I am not incarcerated (detained or jailed).
- I confirm that next year I expect to file a federal income tax return, won’t claim dependents on that return, and can’t be claimed as a dependent on anyone else’s federal income tax return.
- I confirm that I’m not offered health coverage from an employer.

We need this information to check your eligibility for help paying for health coverage if you choose to apply. We’ll check your answers using information in our electronic databases and databases from the Internal Revenue Service (IRS), Social Security, the Department of Homeland Security, and/or a consumer reporting agency. If the information doesn’t match, we may ask you to send us proof.

**Renewal of coverage in future years.**

To make it easier to determine my eligibility for help paying for health coverage in future years, I agree to allow the marketplace to use income data, including information from tax returns. The marketplace will send me a notice, let me make any changes, and I can opt out at any time.

- Yes, renew my eligibility automatically for the next
  - 3 years (the maximum number of years allowed), or for a shorter number of years
  - 4 years 3 years 2 years 1 year
- Don’t use information from tax returns to renew my coverage.

If I’m eligible for Medicaid

If enrolled in Medicaid, I’m giving the Medicaid agency my rights to pursue and get any money from other health insurance, legal settlements, or other third parties.

My right to appeal

If I think Maryland Health Connection or Medicaid/Maryland Children’s Health Program (MCHP) has made a mistake, I can appeal its decision. To appeal means to tell someone at Maryland Health Connection or Medicaid/MCHP that I think the action is wrong, and ask for a fair review of the action. I know that I can find out how to appeal by contacting the marketplace at 1-855-642-8572. I know that my appeal will be represented in the process by someone other than myself. My eligibility and other important information will be explained to me.

Sign this application. The person who filled out Step 1 should sign this application. If you’re an authorized representative, you may sign here as long as you have provided the information required in Appendix C.

**Signature**

**Date (mm/dd/yyyy)**

**STEP 5** Mail completed application.

Mail your signed application to:

Maryland Health Connection
P.O. Box 857
Lanham, MD 20703-0857

What happens next?

We’ll follow up with you within 1–2 weeks. You’ll get instructions on how to take the next steps to get your health coverage. If you don’t hear from us within 2 weeks, visit MarylandHealthConnection.gov or call 1-855-642-8572.

If you want to register to vote, you can complete a voter registration form at www.oas.gov/VRSA.
Maryland Health Connection Website

https://uatmdhix.noridian.com/CitizenPortal/application.do
Step 3: Enter some information about the consumer so the system can generate identity verification questions.
Step 4: Ask the consumer all identity verification questions and enter correct answers. The consumer can then create a username.
Be Careful of Fraud

- All Navigators will have a license/certificate
  - Tell community members to ask to see it
- There is NO COST/FEE to sign up for the Maryland Health Exchange
  - Community members should not pay anyone to enroll into health insurance

Report any types of fraud to 1-800-846-4069
Outreach Forms

Awareness Flyer

New Health Coverage under the Affordable Care Act for residents of Montgomery and Prince George’s Counties

Maryland Health Connection
Quality health coverage that fits your budget

What is Health Care Reform?
By law, under the Affordable Care Act, most people over age 18 must have health insurance beginning in 2014 or pay a fee. The new health care law offers individuals and families access to affordable health coverage, including private insurance and Medicaid.

- If you or your children are currently enrolled in Medicaid, you do not need to do anything. You will be contacted when it is time to renew your coverage.
- Active Primary Adult Care (PAC) enrollees will be automatically transitioned to full Medicaid benefits.
- If you have Medicare, you are already covered and do not need to make any changes.

Low Cost or No Cost Plans are Available
Depending on how much you earn, legal residents in the US may qualify for a low-cost or no cost health plan or get financial help to lower the cost of your insurance premiums and co-payments.

Every plan offered through Maryland Health Connection will cover essential health benefits such as doctor visits, emergency care, preventive care and prescription drugs.

Information for Montgomery and Prince George’s Counties
Visit http://mdhealthconnection.org to find a schedule of local informational events and for enrollment sites.

Important Date!
Beginning October 1, if you need health coverage, you can go to Maryland Health Connection to:
- Shop, compare and enroll in a plan that best meets your or your family's need and budget
- Visit if you are eligible for federal tax credits and subsidies to help cover your insurance costs
- Check to see if you qualify for public health programs such as Medicaid and Maryland Children's Health Program (MCCHIP), for yourself or a family member.

Three ways to enroll:

Phone: 1.800.642.6572 (TOLL FREE) 1.800.642.6573 (TTY)

Online: www.marylandhealthconnection.gov

In-person: Staff is available in different locations at various hours. Visit http://mdhealthconnection.org to find a schedule.

If you need language assistance, please do not hesitate to ask or point this to the staff
"May I have an interpreter?"

This information is available in alternate formats by calling 240.777.4527. For TTY, call Maryland Relay at 711 and an operator will assist you.

Enrollment Flyer

Enrolling for Health Coverage under the Affordable Care Act for residents of Montgomery and Prince George’s Counties

Maryland Health Connection
Quality health coverage that fits your budget

Get covered... Enroll!
If you are under the Affordable Care Act, most people over age 18 must have health insurance beginning in 2014 or pay a fee. The new health care law offers individuals and families access to affordable health coverage, including private insurance and Medicaid.

- If you or your children are currently enrolled in Medicaid, you do not need to do anything. You will be contacted when it is time to renew your coverage.
- Active Primary Adult Care (PAC) enrollees will be automatically transitioned to full Medicaid benefits.
- If you have Medicare, you are already covered and do not need to make any changes.

How will it work?
Beginning on October 1, if you need health coverage, you can go to the Maryland Health Connection to shop, compare, and enroll in quality health coverage. Other related information such as federal tax credits, subsidies, and public health programs is also available.

Who is eligible?
- All legal residents of Montgomery and Prince George’s Counties living in the US for more than five years
- Age 18-64
- Do not have access to health coverage through their employer.

What information do I need to have?
- Social Security Number (or equivalent number for any legal immigrant who needs insurance)
- Dates of coverage
- Income & income information for everyone in your family (for example, pay stubs or W-2 wage & tax statements)
- Policy number of any current health insurance
- Information about any job-related health insurance available to you and your family

Information for Montgomery and Prince George’s Counties
Visit http://mdhealthconnection.org to find a schedule of local informational events and for enrollment sites.

Three ways to enroll:

Phone: 1.800.642.6572 (TOLL FREE) 1.800.642.6573 (TTY)

Online: www.marylandhealthconnection.gov

In-person: Staff is available in different locations at various hours. Visit http://mdhealthconnection.org to find a schedule.

If you need language assistance, please do not hesitate to ask or point this to the staff
"May I have an interpreter?"

This information is available in alternate formats by calling 240.777.4527. For TTY, call Maryland Relay at 711 and an operator will assist you.
Service Eligibility Units

Montgomery Cares
About
A network of 12 clinics at multiple sites throughout Montgomery County that provide primary and preventive care to low-income, uninsured County residents age 18+.

Services:
- Medical check-ups
- Medicine
- Lab tests
- Cancer screenings
- Access to specialists

You may be eligible if:
- You live in Montgomery County
- You are 18 or older
- You do not have health insurance
- Your income is at or below 250% of the Federal Poverty Level

Call the Montgomery Cares clinic closest to you to make an appointment.
Ask the clinic what you should bring.

Care For Kids
About
Provides affordable primary and specialty care to the children of low-income families in Montgomery County who are not eligible for other state or federal health insurance programs.

Services:
- Well child visit
- Medical check-ups
- Dental care
- Vision care
- Medicine
- Access to specialists
- And more...

Your child may be eligible if:
- He or she is between the ages of 0 and 19
- He or she is not eligible for any other state or federal insurance programs
- Your family lives in Montgomery County
- Your family income is below 250% of the Federal Poverty Level

Maternity Partnership
About
Provides prenatal care for pregnant women and teens who do not have health insurance.

Services:
- Prenatal care
- Routine lab tests
- Prenatal classes
- Dental hygiene screening (if referred)

You may be eligible if:
- You are pregnant
- You are a Montgomery County resident
- You are not eligible for medical assistance through any other state or federal programs
- Your income is at or below 185% of the Federal Poverty Level
Service Eligibility Units (SEUs)

To apply for Care For Kids or the Maternity Partnership you must fill in an application at a Montgomery County Service Eligibility Unit (SEU).

12900 Middlebrook Road, 2nd Floor
Germantown, MD 20874
(240) 777-3420

1335 Piccard Drive, Upper Level
Rockville, MD 20850
(240) 777-4600

8630 Fenton Street, 10th Floor
Silver Spring, MD 20910
(240) 777-3100

Office Hours:
Monday through Friday
8:30 AM — 5:00 PM

Documents to bring:
- Proof of income (pay stubs, tax returns, etc.)
- Proof of identity (driver’s license, employment ID, etc.)
- Proof of Montgomery County residence (lease, utility bill, etc.)
- Proof of pregnancy (for Maternity Partnership only)
- Completed MCHP application (Care for Kids only)
- Call in advance to find out if you need to bring anything else
Montgomery Cares Clinics

Care For Your Health
Silver Spring............................(240) 844-2552

Community Clinic, Inc.
Silver Spring, Takoma Park, Gaithersburg
Appointment Line.......................1 (866) 877-7258

CCACC Pan Asian Volunteer Health Clinic
Gaithersburg............................(240) 599-6858

Community Ministries of Rockville
Mansfield Kaseman Health Clinic
Rockville....................................(301) 917-6800

Holy Cross Health Centers
Aspen Hill, Gaithersburg, and
Silver Spring............................(301) 557-1940

Mary’s Center for Maternal and Child Care
Silver Spring............................(240) 485-3160

Mercy Health Clinic
Gaithersburg
New Patients..............................(240) 773-0300
Existing Patients......................(240) 773-0322

Mobile Medical Care (multiple locations)
Appointment Line.....................(301) 493-2400
Germantown..................(301) 634-9600

Muslim Community Center Medical Clinic
Silver Spring............................(301) 384-2166

Proyecto Salud
Wheaton.................................(301) 962-6173
Olney..............................(301) 260-1073

Spanish Catholic Center Medical Clinic
Appointment Line....................(301) 434-8985
Silver Spring.........................(301) 434-3999

The People’s Community Wellness Center
Silver Spring.......................(301) 847-1172
Outreach Process

Goals for ACA outreach
- To increase awareness of ACA among residents in capital region
- To promote enrollment of eligible residents in capital region via Maryland Health Connection

1. **Incoming Request / opportunity for targeted outreach and ongoing engagement**

2. **Montgomery County DEHS**
   - Be familiar with ACA outreach materials
   - Watch ACA outreach training video (if available)
   - Visit: county/health/aca-page
   - Visit: Maryland Health Connection

3. **Prince George’s County Governmental Partners (DEHS and MEI)**
   - Fill out the online Outreach action request form (click here)
   - Need support from MDHSH? (Yes/No)

4. **Capital Region Partners**
   - ACA outreach committee reviews request and makes a recommendation
   - Respond (yes/no)

5. **Implementation**
   - Download and print ACA awareness and enrollment flyers (available in different languages) from the website
   - Download and print OASIS (if support is needed such as language assistance or additional outreach workers)
   - Contact Lisa Martin at 240-777-1864

6. **Reaction and follow-up**
   - Fill out outcome assessment (click here) within 3 business days
   - Submit client follow-up chart to Dora Park
Preparation
- Download and print appropriate ACA materials (available in different languages) from the website
- Download and print client follow-up
- Contact Luis Martinez at 240-777-1864 if support is needed such as language assistance or additional outreach workers

Implementation
- Attend the event
- Educate community members about ACA
  Use the awareness flyer to provide education on what is ACA
- Promote enrollment
  Use the enrollment flyer to provide education on how to enroll
  Use client follow up chart if they want to be called back by HHS navigators
- Keep track:
  Number of handouts disseminated
  Number of people educated
  Number of potential clients referred

Reporting and follow-up
- Fill out event summary (click here) within 3 business days
- Submit client follow up chart to Dourakine
After all Outreach Events go to the following link to access a reporting document:

https://docs.google.com/forms/d/1Zj5NIECm1JWPPTVs7Y9Nh975XQzRNxansV9n8qpTa20/viewform
ACA activities report

This report is to capture ACA outreach and/or speaking engagement activities in Montgomery and Prince George’s Counties.
* Required

Name of the event *

This is a required question

Date of the event *

Month  Day  2013

Time of the event *

e.g. 9:30am - 3:30pm

Duration of the event *

e.g. 5-5 hours

Address (Location) of the event *

e.g. 401 Hungerford Drive, Rockville, MD 20850
County
- Montgomery County
- Prince George's County
- Other:

Target community
e.g. general public, parents, Filipino, students, Africans, Latinos...etc

Activities conducted
Check all that apply
- Speaking engagement (e.g. 15 min presentation for 30 people on the overview of ACA)
- Awareness (e.g. education on ACA at a health fair)
- Promote enrollment (e.g. education on how and where to enroll)
- Sign up residents
- Other:

Number of people served
if none, put "0"

Number of flyer distributed
if none, put "0"

Information submitted by
First and last name
Activities conducted
Check all that apply
☐ Speaking engagement (e.g. 15 min presentation for 30 people on the overview of ACA)
☐ Awareness (e.g. education on ACA at a health fair)
☐ Promote enrollment (e.g. education on how and where to enroll)
☐ Sign up residents
☐ Other: 

Number of people served *
if none, put "0"

Number of flyer distributed
if none, put "0"

Information submitted by *
First and last name

Your phone number *

Your email address *

Submit

Never submit passwords through Google Forms.
<table>
<thead>
<tr>
<th>Timestamp</th>
<th>Name of the event</th>
<th>Date of the event</th>
<th>Time of the event</th>
<th>Duration of the event</th>
<th>Address (Location) of the event</th>
<th>County</th>
<th>Target community</th>
<th>Activities conducted</th>
<th>Number of people served</th>
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<tbody>
<tr>
<td>9/23/2013 12:48:52</td>
<td>Health Forum with the African Advisory Committee</td>
<td>9/14/2013</td>
<td>1:00 P.M. - 4:00</td>
<td>3 HOURS</td>
<td>East County Regional Center</td>
<td>Montgomery</td>
<td>African community</td>
<td>Speaking engagement (e.g. 15 min presentation for 30 people on the overview of ACA,)</td>
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<tr>
<td>9/23/2013 12:52:18</td>
<td>Affordable Care Act sponsored by the African American</td>
<td>9/12/2013</td>
<td>6 p.m. - 9:30 p.m.</td>
<td>2.5 hours</td>
<td>Silver Spring Civic Center</td>
<td>Montgomery</td>
<td>African American</td>
<td>Speaking engagement (e.g. 15 min presentation for 30 people on the overview of ACA,</td>
<td>62</td>
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<tr>
<td></td>
<td>Health Program Executive Committee</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>African and general public</td>
<td>Awareness (e.g. education on ACA at a health fair)</td>
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<td>9/23/2013 13:28:19</td>
<td>Sarat Thai Festival at Wat Thai D.C.</td>
<td>9/15/2013</td>
<td>9:00 a.m. - 3:00</td>
<td>6 hours</td>
<td>13440 Layhill Road, Silver</td>
<td>Montgomery</td>
<td>Thai community</td>
<td>Awareness (e.g. education on ACA at a health fair)</td>
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<td>Montgomery County Public School (MCPS)</td>
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<td>Back-to-School Health Fair</td>
<td>8/24/2013</td>
<td>11:00 a.m. - 2:00</td>
<td>3</td>
<td>850 Hungerford Drive, Rockville,</td>
<td>Montgomery</td>
<td>General public, parents,</td>
<td>Awareness (e.g. education on ACA at a health fair)</td>
<td>8</td>
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<td></td>
<td>Health Fair</td>
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<td>Rockville, MD, 20850</td>
<td></td>
<td>families</td>
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<td></td>
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<tr>
<td>10/1/2013 13:05:23</td>
<td>Sarat Thai Festival</td>
<td>9/15/2013</td>
<td>9:00 a.m. - 3:00</td>
<td>7 hours</td>
<td>13440 Layhill Road, Silver</td>
<td>Montgomery</td>
<td>Thai community</td>
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<td></td>
<td>DB Consulting Group</td>
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<td>Spring, MD</td>
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<td>10/1/2013 13:07:26</td>
<td>7th Annual Health and Wellness Fair</td>
<td>9/27/2013</td>
<td>10:00 a.m. - 4:00</td>
<td>6 hours</td>
<td>1 Veterans Place, Silver</td>
<td>Montgomery</td>
<td>General public</td>
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<td></td>
<td>29910</td>
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<td>Address (Location) of the event</td>
<td>County</td>
<td>Target community</td>
<td>Activities conducted</td>
<td>Number of people served</td>
<td>Number of flyer distributed</td>
<td>Information submitted by</td>
<td>Your phone number</td>
<td>Your email address</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>East County Regional Center 3300 Blaggs Cherry Road Silver Spring, Maryland 20904</td>
<td>Montgomery County</td>
<td>African community</td>
<td>Speaking engagement (e.g., 15 min presentation for 30 people on the overview of ACA, Awareness (e.g., education on ACA at a health fair), Promote enrollment (e.g., education on how and where to enroll)</td>
<td>17</td>
<td>50</td>
<td>Heather Ross</td>
<td>240-777-1451</td>
<td><a href="mailto:heather.ross@montco.gov">heather.ross@montco.gov</a></td>
<td></td>
</tr>
<tr>
<td>Silver Spring Civic Center One Veteran’s Place Silver Spring, MD 20910</td>
<td>Montgomery County</td>
<td>African-American, African and general public</td>
<td>Speaking engagement (e.g., 15 min presentation for 30 people on the overview of ACA, Awareness (e.g., education on ACA at a health fair), Promote enrollment (e.g., education on how and where to enroll)</td>
<td>62</td>
<td>75</td>
<td>Heather Ross</td>
<td>240-777-1451</td>
<td><a href="mailto:heather.ross@montco.gov">heather.ross@montco.gov</a></td>
<td></td>
</tr>
<tr>
<td>13440 Layhill Road, Silver Spring, MD</td>
<td>Montgomery County</td>
<td>Thai community</td>
<td>Awareness (e.g., education on ACA at a health fair)</td>
<td>4</td>
<td>4</td>
<td>Jasmine Vinh</td>
<td>2404789668</td>
<td><a href="mailto:Jasmine.Vinh@montco.gov">Jasmine.Vinh@montco.gov</a></td>
<td></td>
</tr>
<tr>
<td>850 Hungerford Drive, Rockville, MD 20850</td>
<td>Montgomery County</td>
<td>General public, parents, families</td>
<td>Awareness (e.g., education on ACA at a health fair)</td>
<td>8</td>
<td>10</td>
<td>Jasmine Vinh</td>
<td>240-777-1871</td>
<td><a href="mailto:Jasmine.Vinh@montco.gov">Jasmine.Vinh@montco.gov</a></td>
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<tr>
<td>13440 Layhill Road, Silver Spring, MD 20906</td>
<td>Montgomery County</td>
<td>Thai community</td>
<td>Awareness (e.g., education on ACA at a health fair)</td>
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<td>4</td>
<td>Jasmine Vinh</td>
<td>240-777-1871</td>
<td><a href="mailto:Jasmine.Vinh@montco.gov">Jasmine.Vinh@montco.gov</a></td>
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<tr>
<td>1 Veteran’s Plaza Silver Spring, MD 20910</td>
<td>Montgomery County</td>
<td>General public</td>
<td>Awareness (e.g., education on ACA at a health fair)</td>
<td>28</td>
<td>32</td>
<td>Jasmine Vinh</td>
<td>240-777-1871</td>
<td><a href="mailto:Jasmine.Vinh@montco.gov">Jasmine.Vinh@montco.gov</a></td>
<td></td>
</tr>
<tr>
<td>17640 Rittieford Road, 2</td>
<td>Montgomery County</td>
<td></td>
<td>Awareness (e.g., education on ACA at a health fair)</td>
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<td>4</td>
<td>Jasmine Vinh</td>
<td>240-777-1871</td>
<td><a href="mailto:Jasmine.Vinh@montco.gov">Jasmine.Vinh@montco.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
Commonly Asked Questions
Is having health insurance now required?

Yes. By law, under the Affordable Care Act, most people over age 18 must have health insurance beginning in 2014 or pay a fine.

If you have Medicaid or Medicare coverage, that meets the requirement.
Who can enroll for coverage through Maryland Health Connection?

All legal residents of Maryland who do not have access to health coverage through their employer are eligible.
What if I have an illness or disability?
Can I still get insurance?

Yes

Starting in 2014, no one can be denied health coverage because of a pre-existing condition.
If I have health insurance now, will I have to use Maryland Health Connection?

No, not if you have health coverage through work or through a policy you bought on your own. But if you lose your current plan for any reason, you’ll be able to find quality health insurance that fits your budget through Maryland Health Connection.
If I already have Medicaid, what should I do?

If you or your children are currently enrolled in Medicaid, you do not need to do anything.

You will be contacted when it is time to renew your coverage.
What if I can’t afford health insurance?

You may qualify for help paying for health care costs, depending on your income and family size.

Even if you never qualified for Medicaid before, you may now be eligible through the expansion of Medicaid in Maryland.
If I don’t qualify for the tax credits or subsidies, can I still purchase a plan through Maryland Health Connection?

Yes

Maryland Health Connection is available for any legal state resident to purchase insurance.
If I enroll in one of the Qualified Health Plans, am I getting government insurance?

No
Maryland Health Connection is not an insurance carrier.
How do I know that this is good health coverage?

The insurance plans offered through Maryland Health Connection are the same high-quality health plans available on the open market.
How long can it take to complete an application Maryland Health Connection?

It can take up to 45 minutes to 1 hour to complete an application for a family.

If someone is applying for themselves only, it could take less time.
Applying is free, easy and confidential
Get covered...for your health and peace of mind
Community Resources

Online:
www.capitalhealthconnection.org
www.marylandhealthconnection.gov

Email:
healthcarereform@montgomerycountymd.gov

Telephone:
Maryland Call Center
1-855-642-8572 (toll free)
1-855-642-8573 (TTY)
Expectations

- Educate yourself.
- Ask questions...get answers.
- Proactively connect the community to the Maryland Health Connection.
Thank You
Goals for ACA Outreach

- To increase awareness about ACA in the community
- To promote enrollment of eligible residents in the Capital Region (Montgomery County and Prince George’s County) via Maryland Health Connection

Suggested Script at Outreach

1. Hi, my name is _______ and I am a Health Promoter with the [insert respective program] of Montgomery County Department of Health and Human Services.

2. Have you heard about the Affordable Care Act (ACA), also known as Obamacare?

3. [Walk through FRONT page of ACA handout]
   By law, legal residents over age 18 must have health insurance beginning in 2014 or pay a fine. The new health care law offers families affordable health coverage, including private insurance and expanded Medicaid.

4. Beginning on October 1st 2013 to March 31st 2014, if you need health coverage, you can go to the Maryland Health Connection to shop, compare, and enroll in quality health insurance. You can also see if you qualify for federal tax credits, subsides, or other public health programs such as Medicaid.

5. Are you interested in learning more about ACA enrollment?
   - Yes: There are 3 ways for you to enroll in the health exchange.
     - **Via telephone**: 1-855-642-8572 where you can speak with a representative on the phone (language assistance provided)
     - **Visit online**: [www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov)
     - **In-person**: A trained staff member to walk you through the process (language assistance provided upon request)
   - To enroll, you need to provide the following information. It would be a good idea to bring supporting documentation with you just in case:
     - Social Security number
     - Birthdate
     - Employer & income information (paystubs, W-2 wage tax statement)
     - Policy number of any current health insurance
     - Information about any current job-related health insurance
       - **If someone is not interested, give them the handout so that they can read it on their own time.**

6A. [For those who already have insurance]
   That’s good! If you know someone, such as a friend, family member, or anyone in your community, who does NOT have insurance, take this handout and share it with them. Please help us spread the word about the ACA. It is important for us to get the information out.

6B. [For those who do not have insurance]
   Okay, I’m glad you stopped by our table today. Let me give you some more information.
If you live in Maryland, are 18-64, are a green card holder for 5 years OR have citizenship, you can enroll in the MHC via telephone, online, or in-person in Montgomery County and PG County.

[Walk through BACK page of ACA handout]
Certified Navigators and Assisters will be available at multiple locations throughout Montgomery County and PG County. They are trained by the County to walk you through the enrollment process on Maryland Health Connection (online or paper application). They can help you face-to-face to answer specific questions and assist you with filling out your application. This service is free-of-cost and is the recommended method of enrollment.

7. [Pay attention to how the participant responds. If they identify him/herself as possibly being ineligible for ACA during the conversation, share the Information for the Uninsured in Montgomery County handout and the Resources Brochure with them]
Let me give you some information on other programs that may be useful to you.

- **Medically uninsured, low-income Montgomery County residents (ages 18+) → Montgomery Cares Clinics**
  - Here is a list of the County’s network of safety-net clinics that provide low-cost primary health care services to eligible patients. These clinics are located throughout Montgomery County. Most of the clinics operate on a sliding fee scale, meaning the clinics charge the patient a fee for the medical visit based on the patient's income.
  - New patients will need to bring their photo ID, proof of income (tax return or 2 paystubs), and proof of residency (utility bill or mortgage/bank statement) to their eligibility appointment before receiving health care services.
- **Children → Care For Kids (see handout)**
- **Pregnant Women → Maternity Partnership (see handout)**
- **65 or Older → Medicare (see handout)**

6. Do you have any questions for me? [Write down questions]

7. [Keep track of number of handouts disseminated (in English and other languages) & number of people educated on ACA]

Things to keep in mind:
- Be familiar with the ACA handouts and other resources prior to event
- Try to use simple consistent language, short sentences, talk slowly with participants who have limited English proficiency
- Do NOT determine one’s eligibility at outreach (i.e. telling someone that they are eligible or not eligible for the ACA). The role of the Health Promoter is to promote enrollment.
- Stick to the information that is provided ON the handouts. Recommend that specific questions regarding enrollment can be discussed with a certified Navigator/Assister.

FAQs:

*How much will the plan cost?*
[Point to the chart of the sample premiums on the ACA handout]
This chart gives you an idea of the cost for the health plan. The cost of your individual plan depends on the one you select and your current situation, such as family size and income. You will be able to shop and compare plans in online at marylandhealthconnection.gov to find a plan that fits your budget. I recommend that you speak with a Navigator/Assister to go over these options with you.

*Is this public/government insurance?*
No. The government is not the insurance carrier. The State’s role is to create a place where consumers can choose among commercial insurance plans (provided by participating private carriers) as well as determine eligibility for public programs like Medicaid. The State will monitor the insurance exchanges to protect consumers.
New Health Coverage under the Affordable Care Act for residents of Montgomery and Prince George’s Counties

Maryland Health Connection
Quality health coverage that fits your budget

What is Health Care Reform?
By law, under the Affordable Care Act, most people over age 18 must have health insurance beginning in 2014 or pay a fine. The new health care law offers individuals and families access to affordable health coverage, including private insurance and Medicaid.

- If you or your children are currently enrolled in Medicaid, you do not need to do anything. You will be contacted when it is time to renew your coverage.
- Active Primary Adult Care (PAC) enrollees will be automatically transitioned to full Medicaid benefits.
- If you have Medicare, you are already covered and do not need to make any changes.

Low Cost or No Cost Plans are Available
Depending on how much you earn, legal residents may qualify for a low-cost or no cost health plan or to get financial help to lower the cost of your insurance premiums and co-payments.

Every plan offered through Maryland Health Connection will cover essential health benefits such as doctor visits, emergency care, preventive care and prescriptions.

Information for Montgomery and Prince George’s Counties
Visit http://capitalhealthconnection.org to find a schedule of local informational events and for enrollment sites.

Important Date!
Beginning **October 1**, if you need health coverage, you can go to Maryland Health Connection to:

- Shop, compare and enroll in a plan that best meets you or your family’s need and budget
- See if you are eligible for federal tax credits and subsidies to help cover your insurance costs
- Check to see if you quality for public health programs such as Medicaid and Maryland Children’s Health Program (MCHP), for yourself or a family member.

Three ways to enroll:

- **Phone**: 1.855.642.8572 (TOLL FREE) 1.855.642.8573 (TTY)
- **Online**: www.marylandhealthconnection.gov
- **In-person**: Staff is available in different locations at various hours. Visit http://capitalhealthconnection.org to find a schedule.

If you need language assistance, please do not hesitate to ask or point this to the staff “May I have an interpreter?”

This information is available in alternate formats by calling 240-777-4527. For TTY, call Maryland Relay at 711 and an operator will assist you.
Enrolling for Health Coverage under the Affordable Care Act for residents of Montgomery and Prince George’s Counties

Maryland Health Connection
Quality health coverage that fits your budget

Get covered…Enroll
By law, under the Affordable Care Act, most people over age 18 must have health insurance beginning in 2014 or pay a fine. The new health care law offers individuals and families access to affordable health coverage, including private insurance and Medicaid.

- If you or your children are currently enrolled in Medicaid, you do not need to do anything. You will be contacted when it is time to renew your coverage.
- Active Primary Adult Care (PAC) enrollees will be automatically transitioned to full Medicaid benefits.
- If you have Medicare, you are already covered and do not need to make any changes.

How will it work?
Beginning on October 1, if you need health coverage, you can go to the Maryland Health Connection to shop, compare and enroll in quality health coverage. Other related information such as federal tax credits, subsides, and public health programs is also available.

Who is eligible?
- All legal residents of Montgomery and Prince George’s counties living in the U.S for more than five years.
- Age 18-64
- Do not have access to health coverage through their employer.

What information do I need to provide?
- Social Security Numbers (or documented numbers for any legal immigrant who need insurance)
- Birth dates
- Employer & income information for everyone in your family (for example, paystubs or W-2 wage & tax statements)
- Policy number of any current health insurance
- Information about any job-related health insurance available to your family

Information for Montgomery and Prince George’s Counties
Visit http://capitalhealthconnection.org to find a schedule of informational events and for enrollment sites.

What if I can’t afford health insurance?
You may qualify for help paying for health care costs, depending on your income and family size.

<table>
<thead>
<tr>
<th>If your household size is this:</th>
<th>You may be eligible for Medicaid if your income* is this:</th>
<th>You may be eligible for reduced premiums and/or lower insurance costs if your income is this:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
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</tr>
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<tr>
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</tr>
<tr>
<td>8</td>
<td>Less than $54,691</td>
<td>$54,692 – $158,520</td>
</tr>
</tbody>
</table>

*Income eligibility levels for children and pregnant women are higher

Source: Maryland State Dept. of Health and Mental Hygiene, Medicaid Planning Administration

Three ways to enroll:

Phone: 1.855.642.8572 (TOLL FREE) 1.855.642.8573 (TTY)
Online: www.marylandhealthconnection.gov
In-person: Staff is available in different locations at various hours.

If you need language assistance, please do not hesitate to ask or point this to the staff "May I have an interpreter?"

This information is available in alternate formats by calling 240-773-8250. For TTY, call Maryland Relay at 711 and an operator will assist you.
Montgomery County locations

Germantown Regional Services Center
12900 Middlebrook Road
Second Floor
Germantown, MD
Monday and Wednesday: 8:30 am – 2:30 pm
Tuesday: 1:00 pm – 7:00 pm
Thursday and Friday: 11:00 am – 5:00 pm

Piccard Drive Health Center
1335 Piccard Drive
Rockville, MD
Monday and Wednesday: 8:30 am – 2:30 pm
Thursday and Friday: 11:00 am – 5:00 pm

Mid-County Services Center
1301 Piccard Drive
Rockville, MD
Tuesday: 1:00 pm – 7:00 pm
Thursday and Friday: 11:00 am – 5:00 pm

Silver Spring Health Center
8630 Fenton Street
Silver Spring, MD
Monday and Wednesday: 8:30 am – 2:30 pm
Thursday and Friday: 11:00 am – 5:00 pm

Silver Spring Services Center
8818 Georgia Avenue
Silver Spring, MD
Tuesday: 1:00 pm – 7:00 pm
Thursday and Friday: 11:00 am – 5:00 pm

Prince George’s County locations

Prince George’s County Government in Landover
425 Brightseat Road
Landover, MD
Monday-Friday: 8:00 am – 4:00 pm

Prince George’s County Government in Hyattsville
6505 Belcrest Road
Hyattsville, MD
Monday-Friday: 8:00 am – 4:00 pm

Prince George’s County Government in Temple Hills
4235 28th Avenue
Temple Hills, MD
Monday-Friday: 8:00 am – 4:00 pm

Adam’s House at the Suitland Health and Wellness Center
5001 Silver Hill Road
Suitland, MD
Monday-Friday: 10:00 am – 4:00 pm

For additional enrollment locations in both counties, please visit http://capitalhealthconnection.org

You can also reach the Maryland Health Connection by
Phone: 1.855.642.8572 (TOLL FREE)
1.855.642.8573 (TTY)
Online www.marylandhealthconnection.gov
# Income Eligibility Guidelines

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<thead>
<tr>
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</table>
What documents are needed to enroll?

When getting ready to sign up, have these things handy:

- Social security numbers (or document numbers for any legal immigrants who need insurance)
- Birth dates
- Employer & income information for everyone in your family (for example, from paystubs or W-2 wage & tax statements)
- Policy numbers for any current health insurance
- Information about any job-related health insurance available to your family
# Additional Enrollment Documents

<table>
<thead>
<tr>
<th>Information to be Verified</th>
<th>Examples of Acceptable Consumer-Provided Documentation</th>
</tr>
</thead>
</table>
| **Income**                 | - Pay Stub / Earning Statement  
- Copy Of Most Recent Pay Check  
- Job Award Letter  
- Tax Records  
- Other  
  - Caseworker Approval  
  - Federal Data Hub – Annual Income  
  - MABS – Quarterly State Wage |
| **Social Security Number** | - Social Security Card  
- Official SSA Document  
- Federal Data Hub – SSA Composite  
- Presumptive Eligibility – Citizenship and Identity  
- Caseworker Approval  
- Caseworker - 30 Day Extension  
- Applied for SSN – Reasonable Accommodation |
| **Identity**               | - US Passport w/Limitations  
- Federal Data Hub – SSA Composite  
- Presumptive Eligibility – Citizenship and Identity  
- Caseworker Approval  
- Caseworker - 30 Day Extension  
- Driver's License  
- U.S. Military ID Card or Draft Record or U.S. Coast Guard Merchant Mariner Card  
- School/Nursery/Day Care Card w/Photograph  
- SVES – Caseworker Verification  
- 3+ Other Documents (Marriage Licenses, Divorce Decrees, High School and College Diplomas, Property Deeds/Titles, and Employer ID Cards)  
- DES/AF4 Identity Affidavit for Disabled Individuals in Residential Care Facilities  
- Foster Care/Subsided Adoption Exemption  
- School Record/Nursery or Day Care Record  
- Written Affidavits Signed by the Child's Parent or Guardian |
| **Citizenship**            | - Birth Certificate  
- Hospital / Doctor Records Established at Time of Birth (Form 1184)  
- Consular Report of Birth Abroad (Form Fs-240)  
- Certification of Birth (Form Fs-545 Or Ds-1350)  
- US Passport  
- Federal Data Hub – SSA Composite  
- Presumptive Eligibility – Citizenship and Identity  
- Caseworker Approval  
- Caseworker - 30 Day Extension |
| **Incarceration**          | - Incarceration Release Form |
| **American Indian/Alaskan Native** | - Tribal Affiliation Card |
## ECMS FAX COVER SHEET

### To: MHBE Fulfillment Center

**(855) 642-8574**

<table>
<thead>
<tr>
<th>From: (Full Name)</th>
<th>Contact Telephone:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer: (First Name)</td>
<td>Customer: (Last Name)</td>
</tr>
<tr>
<td>Customer IRN:</td>
<td></td>
</tr>
</tbody>
</table>

### Document Type: Please circle one

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                           |   ○ MABS – Quarterly State Wage |
| **Social Security Number** | • Social Security Card  
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                           | • Federal Data Hub – SSA Composite  
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| **Incarceration**         | • Incarceration Release Form |
| **American Indian/Alaskan Native** | • Tribal Affiliation Card |

Maryland Health Benefit Exchange  
marylandhealthconnection.gov
## Sample Premium Ranges:
### Rating Region 3 (Montgomery and Prince George's County)

<table>
<thead>
<tr>
<th>Individual/Family Size</th>
<th>Premium Range Bronze</th>
<th>Premium Range Silver</th>
<th>Premium Range Gold</th>
<th>Premium Range Platinum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age 20 Single Non-smoker</td>
<td>$68-$150</td>
<td>$106-$171</td>
<td>$121-$205</td>
<td>$171-$181</td>
</tr>
<tr>
<td>Age 64 Single Non-smoker</td>
<td>$320-$707</td>
<td>$499-$806</td>
<td>$571-$967</td>
<td>$806-$853</td>
</tr>
<tr>
<td>Family of 4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Ages 60, 55, 24, 19)</td>
<td>$702-$1550</td>
<td>$1094-$1767</td>
<td>$1251-$2121</td>
<td>$1769-$1871</td>
</tr>
<tr>
<td>Family of 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Ages 40, 38, 16, 14, 8)</td>
<td>$473-$1044</td>
<td>$738-$1190</td>
<td>$843-$1428</td>
<td>$1192-$1260</td>
</tr>
<tr>
<td>Couple</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Ages 40 and 38)</td>
<td>$269-$595</td>
<td>$420-$678</td>
<td>$480-$814</td>
<td>$679-$717</td>
</tr>
</tbody>
</table>

*Premium ranges calculated using Evergreen Health Cooperative, AllSavers Insurance Company (United Healthcare), Kaiser Permanente, CareFirst BlueChoice, CareFirst of Maryland Inc., and Group Hospital and Medical Services Inc. (CareFirst) plans.*
Montgomery Cares Clinics

Care For Your Health
Silver Spring .................................... (240) 844-2552

Community Clinic, Inc.
Silver Spring, Takoma Park, Gaithersburg
Appointment Line ....................... 1 (866) 877-7258

CCACC Pan Asian Volunteer Health Clinic
Gaithersburg .................................. (240) 599-6858

Community Ministries of Rockville
Mansfield Kaseeman Health Clinic
Rockville ......................................... (301) 917-6800

Holy Cross Health Centers
Aspen Hill, Gaithersburg, and
Silver Spring ................................. (301) 557-1940

Mary's Center for Maternal and Child Care
Silver Spring .................................. (240) 847-1172

Mercy Health Clinic
Gaithersburg
New Patients .................................. (240) 773-0300
Existing Patients ............................. (240) 773-0322

Mobile Medical Care (multiple locations)
Appointment Line ........................... (301) 493-2400
Germantown ................................. (301) 634-9600

Muslim Community Center Medical Clinic
Silver Spring .................................. (301) 384-2186

Proyecto Salud
Wheaton ......................................... (301) 962-8173
Olney ............................................. (301) 260-1073

Spanish Catholic Center Medical Clinic
Appointment Line ........................... (301) 434-8985
Silver Spring ................................. (240) 773-0389

The People's Community Wellness Center
Silver Spring .................................. (301) 847-1172

Service Eligibility Units (SEUs)

To apply for Care For Kids or the Maternity Partnership you must fill in an application at a Montgomery County Service Eligibility Unit (SEU).

12900 Middlebrook Road, 2nd Floor
Germantown, MD 20874
(240) 777-3420

1335 Piccard Drive, Upper Level
Rockville, MD 20850
(240) 777-4600

8630 Fenton Street, 10th Floor
Silver Spring, MD 20910
(240) 777-3100

Office Hours:
Monday through Friday
8:30 AM — 5:00 PM

Documents to bring:
- Proof of income (pay stubs, tax returns, etc.)
- Proof of identity (driver's license, employment ID, etc.)
- Proof of Montgomery County residence (lease, utility bill, etc.)
- Proof of pregnancy (for Maternity Partnership only)
- Completed MCHP application (Care for Kids only)
- Call in advance to find out if you need to bring anything else

Need health care?
Don't have insurance?
These Montgomery County programs can help.

Montgomery Cares
For low-income adults (age 18+) who do not have health insurance.

Care for Kids
For the children of low-income Montgomery County families without health insurance.

Maternity Partnership
For low-income, uninsured pregnant women.

FOR MORE INFORMATION CALL
311 OR (240) 777 - 0311
Montgomery Cares

About
A network of 12 clinics at multiple sites throughout Montgomery County that provide primary and preventive care to low-income, uninsured County residents age 18+.

Services:
- Medical check-ups
- Medicine
- Lab tests
- Cancer screenings
- Access to specialists

You may be eligible if:
- You live in Montgomery County
- You are 18 or older
- You do not have health insurance
- Your income is at or below 250% of the Federal Poverty Level

Call the Montgomery Cares clinic closest to you to make an appointment. Ask the clinic what you should bring.

Care For Kids

About
Provides affordable primary and specialty care to the children of low-income families in Montgomery County who are not eligible for other state or federal health insurance programs.

Services:
- Well child visit
- Medical check-ups
- Dental care
- Vision care
- Medicine
- Access to specialists
- And more...

Your child may be eligible if:
- He or she is between the ages of 0 and 19
- He or she is not eligible for any other state or federal insurance programs
- Your family lives in Montgomery County
- Your family income is below 250% of the Federal Poverty Level

Maternity Partnership

About
Provides prenatal care for pregnant women and teens who do not have health insurance.

Services:
- Prenatal care
- Routine lab tests
- Prenatal classes
- Dental hygiene screening (if referred)

You may be eligible if:
- You are pregnant
- You are a Montgomery County resident
- You are not eligible for medical assistance through any other state or federal programs
- Your income is at or below 185% of the Federal Poverty Level

Call the Montgomery Cares clinic closest to you to make an appointment. Ask the clinic what you should bring.

HOW TO APPLY? To apply for Care for Kids or the Maternity Partnership please contact the Montgomery County Service Eligibility Unit (SEU) nearest your home. See the back of this brochure for details.